



WP 5 - Project assurance and efficiency (Quality Plan) Technical Implementation Report – Quality Assurance mesures -March 2017 CRE.THI.DEV.

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QF-QFT(1.0):Quality Form Template







Promotion of Innovation Culture in the Higher Education in Jordan 561996-EPP-1- 2015-1-JO-EPPKA2-CBHE-JP

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1 Executive Summary

In the scope of the INVENT project, and particularly according to what is foreseen by ERASMUS PLUS Programme, this report contains the Quality Assurance measures that have been implemented until March 2017.

2 Introduction

This report is sent to the Project Coordinator in order to compile the Progress report on implementation of the action that is due not later than 15 April 2017.

3 Objectives of the Deliverable

The objective of this report is to inform the Project Coordinator about the progress of Quality Assurance issues so that he compiles the overall report to be sent to Education, Audiovisual and Culture Executive Agency (EACEA)

4 Results

In the scope of the INVENT project, and particularly according to what is foreseen in the WP5 Project assurance and efficiency, the consortium decided that it is to the benefit of the satisfaction of its quality objectives to prepare a Project Quality Plan Manual.

The objective of the Quality Plan Manual is to ensure the production of concrete and high—quality results in line with the project plans.

In this context, the main purpose of the Quality Plan Manual is to facilitate the project's management and guide all partners on the evaluation and quality issues, by establishing a coherent set of guidelines by which all aspects of the project are managed and measured. It is the use of these guidelines that will ensure better collaboration among the consortium members, individuals and groups, and will also ensure that the entire consortium is responsible for and engaged in the work that is produced by the project.

The main purpose of the Project Quality Plan is to describe the Quality Management procedures that the project team will follow in order to ensure, monitor and control the











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quality of all processes and deliverables produced during the INVENT project lifecycle. In particular:

- To clearly define the content, format, review and approval process of the project deliverables;
- To define the responsibilities of the project partners regarding those deliverables.
- To identify all the different tools and means to be applied throughout the project duration
- To provide guidelines for adequate implementation and thereby assure that certain quality standards in the performance of our tasks are fulfilled.
- To define the quality requirements that must be obtained throughout the project lifecycle, those that the deliverables, actions and results must conform to.

The Quality Plan Manual was drafted by CRE.THI.DEV (Quality Manager) and submitted to the other members of the Quality Committee (JUST, University of Cyprus, ARCA,P&B, MU and AULE) for comments and amendments. The final version of the Quality Plan Manual (version 1.0) was issued on 5 January 2017.

The Quality Plan Manual foresees for activities of internal and external evaluation. Internal evaluation is carried out by the partners of the project and external evaluation is carried out a) by the external monitor as well as b) by the target groups of the different activities of the project (e.g participants in dissemination or training activities). Evaluations are carried out mainly with the aid of specific questionnaires that are included as annexes to the Quality Plan Manual.Google forms is used for the circulation of the questionnaires to the members of the consortium.

Up to March 2017 the following evaluations have taken place: a) internal evaluation of the deliverables of the Work Packages that have been produced by March 2017. The deliverables have been accepted with no changes b) external evaluation of the ETM that took place in Jordan on 17 October 2016, c) external evaluation (7 December of 2016) by Prof.Dr Amr Amin who was hired as external monitor for his vast experience ,d) 1st internal evaluation of the project as a whole (one internal evaluation of the whole project is foreseen for each year of the project). All responses (to the 20 questions) scored above 75% of satisfaction, which is the acceptance limit.



